Ibike Tours

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"Unique Tours To Special Places For Memories of a Lifetime!"

GENERAL TERMS & CONDITIONS

Program components: The program includes leader/ guides, and monument, historic site, park and museums fees, on the itinerary.

Program Does Not Include: <u>Not included</u> in the program are: accommodations and meals; <u>all</u> beverages, including soft drinks, liquor, beer, coffee, tea and bottled water; insurance; tips and gratuities; personal items such as postage and telephone.

Surcharges: Good value and personal service are basic tenets of our program. We try to keep fees in line with the cost of doing business and our desire to attract participants eager to experience culture and environment in an intimate and sensitive fashion. Programs are based on the itinerary, tariffs and exchange rates at the time of publication. No revisions are anticipated; however, fees are subject to adjustment in the event of alterations in currency exchange, inflation, the imposition of surcharges or changes in the itinerary, with the understanding that any additional expenses will be paid by the individual participant.

No Refund on Unused Services: No refund or credit is given for unused program services or leaving a program early for whatever reason: inadequate physical conditioning, health, injury, etc. Refund will not be given to anyone asked to leave the trip because he or she is, in the opinion of program leaders, compromising the safety, security or success of the program.

Risk: Educational value, safety, security, health, road quality, and riding difficulty are considered in the construction of the itinerary. We do not engage in "sanitizing missions" to eliminate all environmental dangers. In fact we leave the environment as we find it. While safety is a factor in planning the program, because the program involves bicycling on roads shared with motor vehicles and, in part, routes are selected because they go to desirable areas, we make no claims as to the safety of the itinerary. Furthermore, the organizers can not anticipate and are not responsible for the actions or circumstances created and controlled by others, including but not limited to the weather, the conditions of the routes, the behavior of other road users, the skill and judgment of participants, and the negligent or criminal actions of other individuals. To the extent possible the organizers make reasonable inquiries as to the conditions of our routes and inform participants of the general nature of risks we are aware of. The right is reserved to make changes in the itinerary and its included features, with or without notice, as may be necessary for the well being and the proper carrying out of the program. It is recommended that participants master the material covered in an "Effective Cycling", "CAN-BIKE", or similar comprehensive adult cycling course, prior to the trip.

Registration: Register simply by sending your name, address, phone number, name and date of the program and payment. Please make payments by check or money order. Upon receipt of your registration a Voluntary Waiver and Release Form Liability and Indemnity Agreement will be forwarded to you and must be signed and returned before your registration is considered complete. Early registration is encouraged.

Withdrawals: Our policy is as follows: (1) A \$20 administration fee is assessed, per person, per tour, for all withdrawals. (2) There is a 50% refund for withdrawals 15-7 days prior to the tour. (3) There is no refund for withdrawals less than 7 days prior to the tour. Changes in medical circumstances are not considered as exceptions to our normal refund policy. Travel insurance is available from several companies.

Cancellation: If the program is canceled by the Ibike, all moneys paid for services not performed in accordance with the contract will be refunded within fourteen days after cancellation, unless the participant requests that the money to be applied to another program.

Travel and Equipment: Most travel is done by bicycle. Participants are fully responsible for their own bicycle and equipment.

Baggage: Participants are responsible for their own belongings during the tour.

Taxes and Tip: Gratuities for local guides, porters, waiters, etc., are customary and at the individual participant's discretion

Travel Documents: Participants are responsible for their own travel documents. Participants should carry a valid ID.

Health Responsibilities: Participants are responsible for their own physical and mental health. For the safety and enjoyment of everyone, good physical and mental health is essential for these programs. The ability to participate by those who have any physical or mental impairment that will impede them from active moderate bicycling and/or sightseeing activities, or have conditions that will be aggravated by these activities will be evaluated on an individual basis. We may require a statement from a physician describing the nature of the limitations and accommodation needed. We will make a reasonable effort to accommodate some limitations. The organizer reserves the right to refuse acceptance of anyone whom it deems unsuitable for a tour. Under no circumstances acceptance be refused based on race, creed or sex. It is required that an ANSI/Sneel approved bicycle helmet be worn during all bicycling activities.

Medical Care: The organizers provide information and guidelines to help participants stay healthy, but assume no responsibility for medical care or advice, or for a participant's physical or mental health, prior to, during or after the program.

Insurance: Personal health insurance is strongly recommended. Cycling and travel have inherent risks. Even the most conscientious behavior does not guarantee against illness or injury.

Special Arrangements: We want you to have a great trip! Please express your individual interests. We try to be accommodating. It is not always possible to make changes in itineraries, but we want you to be as satisfied as possible about overall arrangements.